Appendix 1 - AGREED Scrutiny Work Programme 2023/24

| Inquiry Panel (time-limited in-depth scrutiny – six months) | Working Groups (light-touch scrutiny / one-off meetings) | Performance Panels (ongoing in-depth performance / financial monitoring & challenge) | Issues for Scrutiny Programme Committee (overall work programme management; discussion of broad range of policy and service issues) |
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| Anti-Social Behaviour (to complete from 2022/23) Community Assets (Terms of Reference / Key Question to be agreed by Panel, but could focus on how effective the process of Community Asset Transfer has been and benefits, looking at relevant examples such as Parks & Community Centres, and lessons) Follow Up of Previous Inquiries: Procurement | Customer Contact (carry over from 2022/23 - enabling focussed discussion & questioning on user experience when contacting the Council / accessing services whether by telephone or on-line / though digital means; response rates; provision for offline and on-line contact; effectiveness of Council Contact Centre; on-going actions to improve digital inclusion / access; quality of website, etc.) Public Rights of Way (enabling focussed questioning & discussion on overview of Public Rights of Way across Swansea (mapping / numbers) and issues; impact on PRoW from developments; effect on communities, etc.) Community Growing (enabling focussed questioning & discussion around Council activity / support to Community Growing, with examples (e.g., allotments) and experience; benefits / success; including focus on schools / children & young people; and its contribution to health & well-being, etc.) | Service Improvement, Regeneration & Finance (monthly) Education (monthly) Adult Services (every six weeks) Child & Family Services (every six weeks) Climate Change & Nature (every two months) Specific issues to incorporate within wider Panel work plans: Service Improvement, Regeneration & Finance: | Specific annual reports: Children & Young People's Rights Scheme Corporate Safeguarding Delivery of Corporate Priority – Tackling Poverty Complaints Welsh Language Standards Welsh Housing Quality Standard Leader Q & A Session(s): incl. Corporate Transformation / Recovery Plan Councillor / Officer Relations (communications) Other Cabinet Member Q & As (issues to pick up): Active Travel Oracle Fusion Project Implementation Delivery against Workforce Development Strategy (incl. use of agency staff / Council structures) Support for Businesses Homelessness Public Services Board Crime & Disorder (Community Safety): incl. Domestic Abuse; Community Cohesion; Tackling Extremism; Substance Misuse; Electric Scooters |

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| Public Electric Vehicle Charging Provision Grounds Maintenance | Public Consultation (enabling focussed questioning and discussion on the Council's approaches to public consultation and effectiveness; relevant learning and development, etc.) Healthy City (carry over from 2022/23 - enabling focussed questioning & discussion of the Healthy City Partnership, key activities and achievements, work in relation to health promotion, particularly physical activities, including provision of outdoor sport and activities and opportunities for young people, etc.) | | Follow Up on Previous Working Groups: Bus Services Road Safety Co-production |
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• Farmenaeth (Education / School Improvement – Joint Schutiny Councilior Group)

• City Deal (Development / Regeneration - Swansea Bay City Region Joint Scrutiny Committee)

• South West Wales Corporate Joint Committee (Land Use Planning; Regional Transport; Economic Well-being – Joint Overview & Scrutiny Sub-

Committee)